



Booking with Viator's Travel Agent Program





viator

A TripAdvisor® Company

acquired by TripAdvisor in 2014

140,000+ Experiences

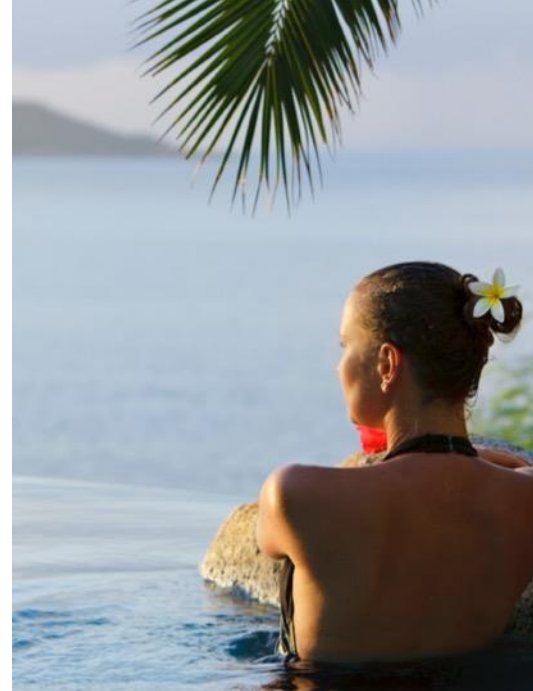
 **tripadvisor**[®] Experiences

viator
A TripAdvisor[®] Company

| **Travel Agents**

Travel Agent Program

Allows travel agents to book products on an exclusive version of [Viator](#) – designed specifically for agents booking on behalf of their clients. Agents earn 8% commission from each completed booking made with their registered email address.



Customize your Travel Agent Profile

The screenshot shows the Viator Travel Agents profile page for Agent Johnny. The header includes the Viator logo, "Travel Agents", and links for "Make bookings", "Log out", and "Help". The profile section shows "Agent Johnny" with an account creation date of 07/21/2016. There are three tabs: "Specialties" (selected), "Agent details", and "Payment details". Under "Destinations", there are four buttons: "Caribbean" (checked), "Hawaii" (checked), "Orlando" (checked), and "New Zealand" (checked), with an "Edit" button. Below this is the "Travel interests and languages" section, which includes "TOUR CATEGORIES" and "LANGUAGES". The "TOUR CATEGORIES" section has a heading "Select the type(s) of trips or experiences you specialize in or want to know more about." and a grid of 12 checkboxes for various travel interests. The "LANGUAGES" section has a heading "Select the language(s) that your clients speak." and a grid of 12 checkboxes for various languages.

viator | Travel Agents

Make bookings Log out Help

Agent Johnny (account created: 07/21/2016)

Specialties Agent details Payment details

Destinations Edit

Caribbean ✓ Hawaii ✓ Orlando ✓ New Zealand ✓

Travel interests and languages

TOUR CATEGORIES

Select the type(s) of trips or experiences you specialize in or want to know more about.

<input type="checkbox"/> Active & outdoors	<input type="checkbox"/> Guided tours	<input type="checkbox"/> Seasonal holiday travel
<input type="checkbox"/> Attraction tickets	<input type="checkbox"/> Helicopter & balloon flights	<input type="checkbox"/> Shopping & fashion
<input type="checkbox"/> Cruises & boat tours	<input type="checkbox"/> Kid-friendly	<input type="checkbox"/> Shore excursions
<input type="checkbox"/> Cultural & historical	<input type="checkbox"/> Lessons & classes	<input type="checkbox"/> Theater & live events
<input type="checkbox"/> Day trips	<input type="checkbox"/> Luxury travel	<input type="checkbox"/> Theme parks
<input type="checkbox"/> Food & nightlife	<input type="checkbox"/> Multi-day tours	<input type="checkbox"/> Transfers & transportation

LANGUAGES

Select the language(s) that your clients speak.

<input type="checkbox"/> English	<input type="checkbox"/> Dutch	<input type="checkbox"/> Japanese
<input type="checkbox"/> Arabic	<input type="checkbox"/> French	<input type="checkbox"/> Korean
<input type="checkbox"/> Chinese	<input type="checkbox"/> German	<input type="checkbox"/> Norwegian
<input type="checkbox"/> Danish	<input type="checkbox"/> Italian	<input type="checkbox"/> Portuguese

- [Log in](#) > click your name in the top right corner > click “Manage Account”
- Enter your favorite destinations, top activity specializations, and languages
- This information will soon be used to create your personalized home page!

The screenshot shows the Viator Travel Agents profile page for Agent Brittany Schmitke. The header includes the Viator logo, "Travel Agents", and links for "Make bookings", "Log out", and "Help". The profile section shows "Brittany Schmitke" with an account creation date of 15/04/2018. There are two tabs: "Specialties" (selected) and "Agent Details". Under "Destinations", there are three buttons: "Orlando" (checked), "Florida" (checked), and "Boston" (checked), with an "Edit" button. Below this is the "Travel interests and languages" section, which includes "TRAVEL INTERESTS" and "LANGUAGES". The "TRAVEL INTERESTS" section has a heading "Select the type(s) of trips or experiences you specialize in or want to know more about." and a list of travel interests. The "LANGUAGES" section has a heading "Select the language(s) that your clients speak." and a list of languages.

Brittany Schmitke (account created: 15/04/2018)

Specialties Agent Details

Destinations Edit

Orlando ✓ Florida ✓ Boston ✓

Travel interests and languages

TRAVEL INTERESTS

Food, Wine & Nightlife, Holiday & Seasonal Tours, Sightseeing Tickets & Passes, Shows, Concerts & Sports, Tours & Sightseeing, Theme Parks

LANGUAGES

English

Booking & Commission Reports!

[Log in](#) to your in your Travel Agent Program dashboard to:

- ✓ Check on upcoming bookings
- ✓ Track future commission payments
- ✓ Review past/cancelled bookings
- ✓ Export information in an Excel file

View our help article [here](#) for additional information!

viator | Travel Agents Help Log Out

Bookings & Commissions

Commission Reports

Select month Download

[Have questions about commission?](#)

Your Bookings

Future Bookings **Past & Canceled Bookings** Download All

1-10 of 50 bookings

CLIENT NAME	TRAVEL DATE	AGENT NAME	BOOKING REF #	BOOKING TOTAL	COMMISSION
Powell, Jennifer	Jun 10, 2017	Rinis, Mike	BR-059493839	Declined by operator	N/A
Price, Sarah	May 30, 2017	Rinis, Mike	BR-029488438	\$0	\$0
Rogers, Kenny	Sep 31, 2017	Ravi, Santa	BR-482728383	Canceled	N/A
Ross, Bill	Oct 12, 2017	Ravi, Santa	BR-585827284	\$67.95	\$5.44
Taylor, Liv	Sep 13, 2017	Phillips, Herald	BR-040595383	\$44.55	\$3.56
Thomas, Jeff	Jun 10, 2017	Rinis, Mike	BR-828272759	\$120.04	\$9.60
Walker, Dave	May 30, 2017	Rinis, Mike	BR-000382827	\$310.40	\$24.83
Wang, Lin	Sep 31, 2017	Ravi, Santa	BR-024857272	\$96.66	\$7.73
Wood, Penny	Oct 12, 2017	Ravi, Santa	BR-003939282	\$67.95	\$5.44
Young, Chris	Sep 13, 2017	Phillips, Herald	BR-019838388	Canceled	N/A

[See more bookings](#)

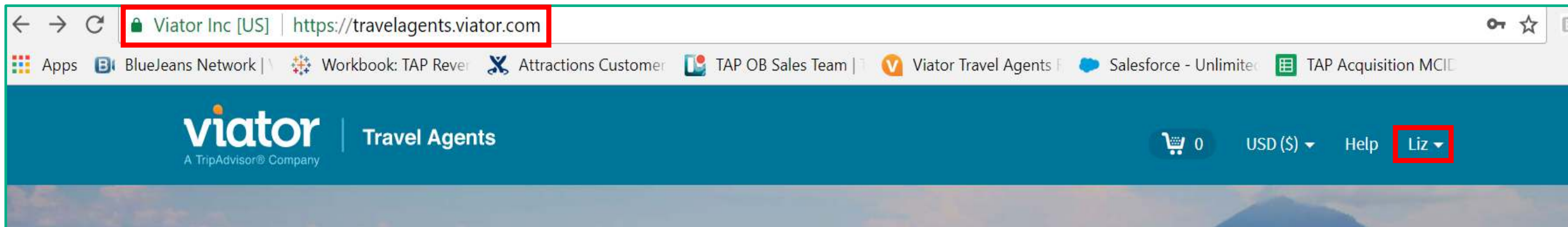


Making an Online Booking with TAP



Booking on the Travel Agent Program

- Log in to <https://travelagents.viator.com>
- Once logged in, you will see your name at the top of the page
- From here, you can search for products to book for your clients



Book and earn 8% commissions on tours & activities

Search destinations, tours, attractions



Search by
destination
or keyword
in the
search
module

100,000+ Things to Do

Exclusive & Skip-the-Line Tours

24/7 Global Support

Access The Industry's Leading Tour Site

From Cancun to New York to Dubai, Viator has it all: skip-the-line passes, VIP tours, must-see attraction tickets, and off-the-beaten-path experiences. There's no better place to book when you're crafting the perfect vacation for your clients.

Quick links
to popular
destination
pages



Las Vegas



New York



San Francisco



Tokyo



Sydney



Dubai

Search by destination or category...

Paris Tours

All Tours

Air, Helicopter & Balloon Tours

Classes & Workshops

Cruises, Sailing & Water Tours

Cultural & Theme Tours

Day Trips & Excursions

Food, Wine & Nightlife

Holiday & Seasonal Tours

Kid Friendly

Luxury & Special Occasions

Multi-day & Extended Tours

Outdoor Activities

Private & Custom Tours

Shopping & Fashion

Shows, Concerts & Sports

Sightseeing Tickets & Passes

Theme Parks

Tours & Sightseeing

Transfers & Ground Transport

Viator VIP & Exclusive Tours

Walking & Biking Tours

Attractions

All Attractions

Paris Catacombs (Les Catacombes)

Moulin Rouge


Louvre

Home / France / Île-de-France / Paris

Paris Tours, Tickets, Activities & Things To Do

1,263 Tours and Activities

Filter



from
\$74.84 USD


Eiffel Tower Summit Priority Access with Host

★★★★☆ 531 Reviews

Bypass the long lines at the Eiffel Tower with this 1-hour tour

[Learn More](#)

Duration: 1 hour



LIKELY TO SELL OUT

from
\$48.71 USD


Eiffel Tower Priority Access Ticket with Host

★★★★☆ 606 Reviews

Save time with this Viator skip-the-line Eiffel Tower ticket. This priority

[Learn More](#)

Duration: 1 hour



NEW TO VIATOR

from
\$95.03 USD


Eiffel Tower Skip-the-Line Ticket with Summit Entrance

★★★★☆ 3 Reviews

Reach the heights of Paris's most iconic monument while bypassing

[Learn More](#)

Duration: 2 hours 30 minutes



LIKELY TO SELL OUT


from
\$103.35 USD

Moulin Rouge Show Paris

★★★★☆ 3,222 Reviews

Feast your senses on the vibrant color and charisma of the 'Féerie'

[Learn More](#)




from
\$295.81 USD

Champagne Region Small-Group Day Trip from Paris

★★★★☆ 420 Reviews

Discover France's exquisite Champagne country on this 10.5-

[Learn More](#)



from
\$38.49 USD

Big Bus Paris Hop-On Hop-Off Tour

★★★★☆ 887 Reviews

Make sightseeing in the French capital easy with a Big Bus tour of

[Learn More](#)

Price

\$ 0

\$ 500+

Duration

☐ Up to 1 hour

☐ 1 to 4 hours

☐ 4 hours to 1 day

☐ 1 to 3 days

☐ 3+ days


Specials

☐ Deals & Discounts

Clear

Apply

- Far left column: Category breakdown by destination (Outdoor Activities, Theme Parks, etc.)
- Middle: Top attractions and points of interest
- Filter: Choose price/duration options to find products that better suit your client's needs!

 tripadvisor® Experiences

9

Review product details ...

Manhattan Sky Tour: New York Helicopter Flight

★★★★★ 629 Reviews Tour code: 5024MANSKY

Location: New York City, New York Duration: 12-15 minutes



+199

From USD

\$209.00

[View price calendar](#)

13 Oct 2017

Adult: 1

[Add To Cart](#)

New York City Things to do

All things to do...

Air, Helicopter & Balloon Tours

Air Tours

Helicopter Tours

Classes & Workshops

Cruises, Sailing & Water Tours

Cultural & Theme Tours

Day Trips & Excursions

Food, Wine & Nightlife

Holiday & Seasonal Tours

Kid Friendly

Luxury & Special Occasions

Multi-day & Extended Tours

Outdoor Activities

Private & Custom Tours

Details

Take to the Manhattan skies for an exciting helicopter tour of New York City! Enjoy spectacular aerial views of Manhattan on this memorable 12-15-minute helicopter flight that takes you past the Statue of Liberty, New York's financial district of Wall Street and the humbling sight of Ground Zero. Catch a glimpse of the magnificent Empire State Building and historic Ellis Island for a truly birds-eye view of New York City!

Highlights

- Scenic helicopter flight
- Enjoy fantastic aerial views
- Perfect introduction for first-time visitors

On this New York helicopter flight you will take off from Manhattan's Downtown Heliport and soar into the skies for fantastic photo opportunities of Governor's Island, the Statue of Liberty, New York Harbor and Ground Zero. Upon reaching the World War II aircraft carrier museum, the USS Intrepid, your flight

Reviews

Photos

Each individual product display page contains:

- **Price and Availability**
- Activity Details
- Departure + Return Logistics
- **User Reviews**
- Traveler Photos
- Inclusions / Exclusions
- **Cancellation Policy**
- Other important details

Finalize the itinerary...

Ready to check out?

- Review all products
- Enter traveler information for each activity on the itinerary
- Add additional notes for the supplier with pertinent client requirements

https://travelagents.viator.com/cart/checkout

Shopping Cart

JUL 03 2018

Mt Fuji, Lake Ashi and Bullet Train Day Trip from Tokyo





Ikebukuro Pickup + Lunch

Electronic or paper voucher only

1 Adult × \$157.09 USD

Cart Total: **\$157.09 USD**
No additional taxes & fees

Continue Checkout



JUL 04 2018

Eiffel Tower Priority Access Ticket with Host

1:45pm Priority Entry

Lead Traveler (Adult)

First Name

Last Name

Additional Information

Tour/Activity Language

Please select

Special Requirements

Add an optional note for the tour provider

Review Order Details

Mt Fuji, Lake Ashi and Bullet Train Day Trip from Tokyo

Ikebukuro Pickup + Lunch

1 Adult

\$157.09 USD

Eiffel Tower Priority Access Ticket with Host

1:45pm Priority Entry

1 Adult

\$48.75 USD

Skip the Line: Louvre Museum Walking Tour including Venus de Milo and Mona Lisa

Morning Tour in English

2 Adults, 1 Child

\$204.53 USD

Total:

\$410.37 USD

Having trouble booking online?

Call (888) 651-9785

Confirm the booking!

By tapping below and placing an order, I agree that I have read and agree to be bound by Viator's [Terms and Conditions](#) and [Privacy Policy](#).

Book Now

IMPORTANT! If you do not log in, be sure to enter the same email you used to register your TAP account under “**Agent Email**” to tie the booking your account and receive commission

Travel Agent Details

	First name	Last name
* Agent Name	<input type="text"/>	<input type="text"/>
* Agent Email	<input type="text"/>	
* Email delivery options	Please select ▼	
* Payment currency	Please select ▼	
You can only select this currency once. After chosen, it will automatically be selected based on your account's email address.		
Save My Details	<input type="checkbox"/>	

Use the email address you used to sign up for your Travel Agent account in order to earn commissions on this sale.

If you have not signed up for a Travel Agent account yet, you will receive an email with instructions on how to register to earn commissions on this sale.

[Read our FAQs to learn more.](#)



Frequently Asked Questions



Costs and Commissions

- How much will I earn in commission?
 - **You earn 8% commission on all completed tours and activities you book online or over the phone with your registered email on Viator's Travel Agent Program.**
- Can you support booking payments in different currencies?
 - **Yes! The program currently supports reservations in 16 different currencies, such as USD, CAD, GBP, EUR, AUD, and more.**
- When do I receive my commission?
 - **Commission is disbursed to your agency the month after a booking has been completed.**
- Does it cost anything to use the program?
 - **No! There is no cost to use the program and there is no minimum usage requirement to maintain access to the site.**

Products and Pricing

- What information about the products can I find on the site?
 - Each individual product page contains the price, availability, photos, reviews, cancellation policy, and more!
- Does Viator offer real time availability?
 - Yes! 80% of the products are available to book same day (subject to availability).
- Does Viator offer the best prices?
 - Yes! All products have a low price guarantee with no hidden fees.
- What if my client needs to cancel their booking?
 - Over 80% of Viator's products can be cancelled for a full refund up to 24 hours before the travel date with the help of our Customer Support team.

Travel Agent Resource Center

<https://agentcenter.viator.com>

- **Product Information:** Need more details on skip-the-line tickets? Looking for a list of top activities in Rome? Want to see a video of a tour before you book? It's all here.
- **Training Resources:** Get helpful tips to increase sales and improve your business using Viator's Travel Agent Program.
- **Travel Guides:** Keep your destination knowledge fresh with insider tips and blog posts about cities and regions around the world.



Agent Profile: Specialization

We just launched a new feature you might have already n...



What is TAP?

Have you recently signed up for the Viator Travel Agent...



San Francisco City Guide

I Left My <3 in San Francisco San Francisco is one o...



Commission and Payments – Everything You Need to Know!

Now that you're set up and earning commission on ...

Customer Support Contacts



24/7 support via EMAIL

- Booking related issues/questions support@viator.com
- Log in, registration, or commission questions travelagents@viator.com

24/7 support via PHONE: 866-648-5873

- Extension 1 for “new booking” > extension 1 again for “travel agent”
- Extension 2 for “existing reservation” > extension 1 to “edit reservation”
 - Be sure to have the booking reference (BR-) number available when calling to edit/cancel

Join Our Community!



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know better ● book better ● go better